

// ()
 // , ,
 //

- " "

*

, :

, - " "

" (:

(, "

, (,

, -

-

, () (,

-

, " - " :

, -

-

" " " %

/ , " " "

, $r = /$

:

- " "

) ()

, (

-

:

, , ,

:

:

:

,

,

,

,

" () ()
" () () " "
()
" () - : ()
" - : ()
" "

" " " " ()

/ ()

()

- " "
" "
" "

" ()

" "

()

" "

" " -

")

() ()

"

" "

" () "

" ()

:"

" -

"

"

"

"

" ()

" - •

" ()

" ()

- :

:"

" - •

:" (

-

" "

" "

" "

" "

-

" "

" "

" ()

"

" -

" - •

" -

:" (" "

:"

1

11

—

$$\left. \begin{array}{l} \text{) } (\\ \text{) } (\end{array} \right\} \text{ ()}$$
[illegible]

11

II

11

—

%

// //

// // //

"

(/)

.(r = %)

"

//

11

// //

//

.()

11

1

11

.()

REFERENCES

2. Laferrie R. Client's satisfaction with home-case nursing. *J Community Health Nurs* 1996; 10 (2): 67-76.
3. Lochoro P. Health policy & Development .Uganda Catholic Medical Bureau 2004; 2(3): 243-4.
4. Cop.Ufl.edu. Criteria for medications use: Access, cost & quality. Available from: <http://www.cop.ufl.edu/safezone/helper/pha5255/Handouts/lec12.pdf>. Accessed at: 6/3/2005
6. MacKeigan LD, Larson LN. Development and validation of an instrument to measure patient satisfaction with pharmacy services. *Med Care* 1989; 27: 522-36.
7. Atkinson C, Greenfield TK. The client satisfaction questionnaire (CSQ) scales and the service satisfaction scale-30 (SSS-30). In: Sederer L I, Dickey B, editors. *Outcomes Assessment in Clinical Practice*. Williams & Wilkins. 1995; P: 120-7.
8. Ruggeri M. Satisfaction with Psychiatric Services. In: Thornicroff G, Tansella M, editors. *Mental Health Outcome Measures*. Berlin: Springer. 1996; P: 27-51.
10. Yaghmaie F. Content validity and its estimation. *J Med Edu* 2003; 3(1): 25-8.
11. Yaghmaie F. Factors affecting use of computerized information systems in community health. Doctorate Published thesis: University of Wollongong; 1997.
13. Norbeck JS. What constitutes a publishable report of instrument development? *Nurs Res* 1985; 34(6): 380-2.
14. Oxford Advanced Learner's Dictionary, New York: Oxford University Press. 1993; P: 803.
16. Nunnally JC. *Psychometric Theory*. 2nd ed. New York: McGraw-Hill Book Co. 1978.